

OUTMEMPHIS COVID-19 PROTOCOL

MASKS REQUIRED (AT ALL TIMES)



WE WILL PROVIDE YOU ONE IF NEEDED

OUTMEMPHIS COVID-19 PROTOCOL

DONATION DROP-OFF

ITEMS NEEDED:

FACE MASKS
HAND SANITIZER
TOILET PAPER
CLEANING WIPES
BLANKETS
SNACKS

REACH OUT FOR A FULL LIST OF NEEDS

DROP-OFF DURING OPERATING HOURS ONLY

OUTMEMPHIS ANNOUNCEMENT

YOUR VOICE MATTERS!



WE CAN HELP YOU REGISTER TO VOTE!

OUTMEMPHIS COVID-19 PROTOCOL

CURRENT SERVICES

DAILY OPERATIONS

OPEN MON-THUR 9AM-6PM

TESTING SERVICES

HIV & PrEP NAVIGATION

FOOD & HYGIENE KITS

FREE AVAILABLE MON-THUR

TRANSPORTATION

FOR SENIORS

WE ARE HERE FOR YOU!

OUTMEMPHIS COVID-19 PROTOCOL

OUT MEMPHIS + 2020 + RECAP

OUTMEMPHIS.ORG

OUTMEMPHIS COVID-19 PROTOCOL

MAINTAIN SOCIAL DISTANCING

6FT APART



PLEASE STAY 6FT AWAY FROM OTHERS

OUTMEMPHIS COVID-19 PROTOCOL

VIRTUAL GROUP MEETINGS

AVAILABLE MONDAY-SATURDAY



FIND A GROUP THAT'S RIGHT FOR YOU!

OUTMEMPHIS ANNOUNCEMENT

BLACK TRANS LIVES MATTER

FIGHTING AGAINST RACIAL INJUSTICE

OUTMEMPHIS COVID-19 PROTOCOL

ARE YOU FEELING SICK? PLEASE STAY HOME



CALL IF YOU NEED HELP FINDING A TESTING SITE

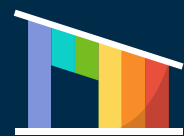
Our Organizational Values

ESTABLISHED IN 2020 • WE ARE HERE

1. We show leadership for the LGBTQ+ Community.
2. We work together and understand our purpose.
3. We hold a standard of integrity and humility.
4. We pursue equity, inclusion, and access as we serve others.
5. We take responsibility for our legacy and strive for a better future.
6. We recover from our mistakes.
7. We welcome newcomers.
8. We celebrate with pride.



**Youth
& Families**



**The
Metamorphosis
Project**



**Community
& Culture**



**Health
& Wellness**



MOLLY ROSE QUINN
Executive Director

2020 has been a year of perseverance.

Like most of you, the shifting world of 2020 put pressure on our resources and our morale. The COVID-19 pandemic revealed to us what we are capable of in crisis, and who is most left behind. The killings of George Floyd, Breonna Taylor, Tony McDade, Riah Milton, Dominique “Rem’mie” Fells, and many others had us question what protection from harm really means. The 2020 election cycle required us to find our voice and vote towards an unknowable future.

2020 revealed to me many new truths about OUTMemphis and our purpose. Within 24 hours on March 16, we changed our model from a gathering place to a walk-in food distribution and HIV testing site. We linked more new HIV positive individuals into care this year than any previously. We pushed against food insecurity head-on for the first time in our history. We made this pivot without missing one single day of services: the day we “closed” the Center was the same day we “opened” our food distribution program.

After several months of humbling outside support, in July we launched OUTLast: our direct financial assistance program. We met a heartbreaking spike in homeless youth with unwavering services, doubling the number of youth in OUTMemphis housing than last year.

This booklet is a portrait of our year of perseverance, learning, coping, and, on occasion, joy. To our supporters, new and old: Thank you for making this continuity possible.

With health and healing to you and yours,

Molly Rose Quinn
Executive Director

The Staff

Molly Rose Quinn
Executive Director

Stephanie Reyes
Deputy Director

Stephanie Bell
Director of the Metamorphosis Project

Becky Hall
Director of Finance & Operations

Jessie Claudio
Health Services Manager

Alexander Hauptman
Transgender Services Manager

Shira Grant
Development & Communications Manager

Kiya Black
Metamorphosis Project Case Manager

Mackenzie Williams
Transgender Services Fellow

The Board

Jonathan M. Ealy, Chair

Casey Bryant, Vice Chair

Maria del Socorro Hubbard, Secretary

Matt Barrett, Treasurer

Lacretia Carroll

Aimee Lewis

Jeff Rhodin

Erin Swinney

Our Response to COVID-19

In March of 2020, we administered a community survey to understand the needs of LGBTQ+ people in the Mid-South. The results gave us the direction we needed to pivot our services in a way that aligned with the new challenges facing the most vulnerable in our community. With new resources from our donors and supporters, our effective, client-centered approach served more individuals than any year prior.

Food Security

The COVID-19 pandemic drastically widened the employment and housing gap between LGBTQ+ people and our non-LGBTQ+ peers. OUTMemphis stepped up to meet basic needs, providing fresh lunches, shelf-stable pantry items, personal hygiene supplies, and PPE for pick-up and delivery. Our new food and supplies program will continue through 2021 and beyond.

Virtual Support Groups

In 2020, we closed our public support and social groups, a significant loss for our community, especially seniors living in isolation and youth living with disaffirming families. Through a swift shift to virtual programming, we expanded our reach, including special social and informational sessions for seniors, LGBTQ+ specific 12-step meetings, and launched our largest ever transgender support group: Virtual-T.

HIV During Covid-19

As access to low cost prevention decreased and sex trafficking and sexual assault increased in 2019, we saw a rise in HIV infections in Shelby County, which ranks as the 8th highest county in the country. Our center became a dedicated HIV testing site with full COVID-19 protections and we distributed at-home test kits. Additionally, we began providing Sin Buscar Excusas, an intervention program for Latinx individuals at-risk for HIV.



The Metamorphosis Project

With youth abruptly removed from outside support systems, anti-LGBTQ+ families and other issues results in an appalling increase in homelessness. With shelters closed across the city, we raised funds to provide 330 nights of hotel stays, implemented a 6-month transitional program, and provided additional mental health support to the residents of our 12-24 month program, now in its fourth year. Our Youth Center, delayed as we coped with the pandemic, is now set to house youth in just a few weeks.

The OUTLast Fund

OUTMemphis's biggest leap in 2020 was the launch of our financial assistance program. Direct aid is now available on a rolling, monthly basis for priority groups: Seniors, immigrants and refugees without documentation, trans individuals of color, and people living with HIV. The program meets our most vulnerable family members where they are, with a low-barrier, affirming entry process.

2020 By the Numbers



- 5484** People served by OUTMemphis
- 1400** Food and hygiene kits distributed
- 275** People tested for HIV and 100% HIV+ linked to care
- 250** Monthly participants in virtual social-support groups



- 60** Young adults housed
- 200+** Young adults in case management & emergency support
- \$16,800** distributed through the OUTLast program
- 240** Adults received direct aid for food, transportation, rent, utilities, & emergency cash aid



OUTMemphis 2021: Looking Ahead

Mental Health for Youth

Recent studies, including the 2019 Trevor Project Mental Health Survey, show that over 70% of LGBTQ+ youth experience continuing depression, anxiety, or thoughts of suicide. LGBTQ+ youth of color living in the South experience the most significant barriers to care. In 2021, The Metamorphosis Project will add new programs to help our 18 to 24-year olds in overcoming stigma, financial need, and other barriers in accessing care.

Health & Wellness OUTReach for the Latinx Community

Our health & wellness program will be increasing HIV education and testing in our Latinx population. Launched in fall 2020, Sin Buscar Excusas/No More Excuses, is a small group, behavioral intervention that aims to increase sexual safety, HIV testing, and care among Hispanic/Latinx gay, bisexual and other men who have sex with men (MSM).

Expansion in Trans Programs & Services

Following the success of our new Trans Fellowship program, in 2021, we will be adding new social groups and support groups for specific needs within the community, including a group for trans women of color and a support group with clinical mental health resources. We will also be streamlining and amplifying our referral network, to create a comprehensive hub for all trans-affirming resources in the region.

Partnership with Love Doesn't Hurt

Beginning this fall, OUTMemphis forged a new partnership with Love Doesn't Hurt, a local nonprofit focused on LGBTQ+ victims of sexual and intimate partner violence. With expanded resources and skills, we will jointly provide emergency housing, case management, links to counseling, and prevention and education.

Job Readiness & Skill-Building for Youth

Youth experiencing homelessness face additional barriers to learning the skills and standards expected from the modern workplace. LGBTQ+ youth often face an even higher barriers to employment because of discrimination against trans and openly queer individuals. In 2021, The Metamorphosis Project will be adding programming designed to provide our participants with skills to prepare them for job readiness and employment success.

Training & Education

With the support of new funds and new staff experts, in 2021 we will expand our training programs for outside agencies, businesses, and communities. Our training program, which provides everything from "LGBTQ+ 101" to hard-hitting institutional changes, will move the needle on making Memphis a safer and healthier place for LGBTQ+ individuals.

Hear From Our Community

"The Center helped me when no one else would, I wouldn't be where I am today without them. The staff was all so kind and helpful, I was never afraid to be myself around them. I feel empowered to be my true self and not let other people's judgements change who I am."

Brick

he/him/his

Yo estoy agradecido con Dios y usted porque me siento apoyado

OUTMemphis es mi 2 casa aquí en Memphis Tennessee y estoy muy feliz de tenerlos a ustedes como amigos y hermanos"

Lenin Corado

he/him/his

"The OUTLast program has been more than helpful during this pandemic. With me losing my job and having not too many other resources to fall back on. The staff at OUTMemphis have been wonderful. Always caring and kind. I never have an issue with getting what is needed. I am very grateful to have the people of OUTMemphis in my corner. Thank you all for being so generous."

Monica

She/Her/Hers

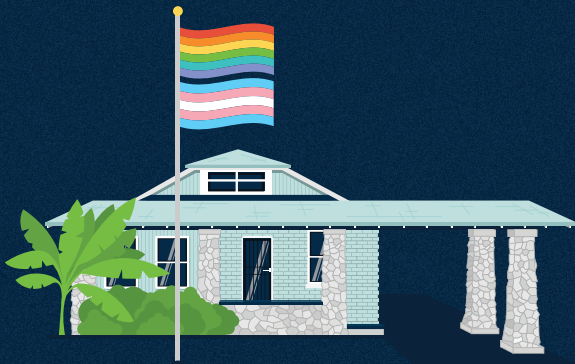
A SPECIAL THANKS TO

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Savannah Bearden
MadameFraankie
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KATIE COOPER
CREATIVE DIRECTOR • DESIGNER



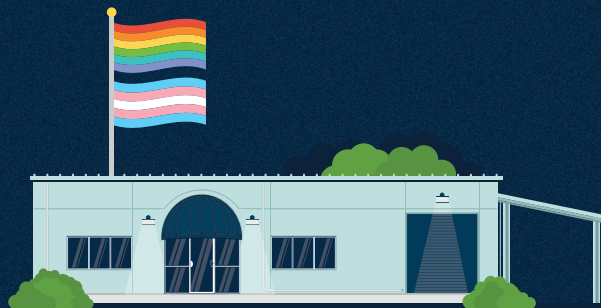
OUTMEMPHIS COMMUNITY CENTER

892 COOPER STREET



THE METAMORPHOSIS PROJECT:
YOUTH EMERGENCY CENTER

2055 SOUTHERN AVENUE



ADMIN & DONATION CENTER

832 VIRGINIA RUN COVE



THE LGBTQ+ CENTER FOR THE MID-SOUTH
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